



# Haverling

LONDON BOROUGH

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**Report to Overview & Scrutiny  
Committee  
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# Winterbourne View Hospital BBC Panorama Programme Undercover Care the Abuse Exposed in May 2011



## Introduction

Winterbourne View was a hospital for the assessment and treatment of people with Learning Disabilities who had additional complex needs, such as mental health difficulties, Epilepsy, Autism spectrum disorder and behaviour that challenged services.

At any one time around 15,000 people in England have Learning Disabilities or Autism and behaviour that challenges services.

Most are supported by family or live independently in the community with complex packages of support.

However, around 1,200 may be in hospital services for assessment and treatment at any one time.

# Panorama Programme – (Winterbourne Uncovered)

Catalogue of bad practice and abuse:

- Douching with water whilst fully clothed.
- Poking in the eye.
- Water from flower vase being poured over patients head.
- Mouth Wash poured over patients.
- Hitting and slapping of patients.
- Pulling patients across the floor.
- Patient held down and pinned under chair.

“Some patients had become  
a plaything for staff!”

## Following the Panorama Programme

1. Serious Care Review commissioned by South Gloucester Safeguarding Adults Board.
2. Internal management review of regulation of Winterbourne View review.
3. Out of Sight Mencap Report.
4. Department of Health Review Winterbourne View Hospital.
5. Criminal proceedings (6 out of 11 care workers admitted a total of 38 charges of neglect or abuse of patients have been jailed). 5 others were given suspended sentences.

## Key Issues/Learning

- Too many people placed in in-patients services for assessment & treatment.
- Model of care outdated.
- Whistle blowers must be taken seriously.
- People should have access to local services near family and friends.
- Commissioners need to ensure that providers have clear and robust management, leadership , governance and reporting in place.
- Hospital settings not always the best placement for adults with Learning Disability and Autism.





## Havering has:

- 27 homes for adults with Learning Disabilities.

The largest has 34 beds and the smallest 3 beds (average 7 places).

- 15 supported living units.
- 7 day providers.

## Support and Monitoring in Havering to Support Adults with Learning Disabilities & Autism

1. Safeguarding Board.
2. Quality and Suspension Team.
3. Learning Disability Partnership Board (which reports to Health and Wellbeing Board).
4. Community Learning Disability Service. Multi-Disciplinary team of Nurses, Psychology, Psychiatrist, Social Workers etc.
5. Individual client reviews.
6. Independent advocacy support for Learning Disability clients and families.
7. Links with Local Police.
8. Information sharing with Care Quality Commission.

## Support and Monitoring in Havering to Support Adults with Learning Disabilities & Autism

Continued:

10. Robust safeguarding training programme.
11. Developing local provision.
12. Named GP Lead for Learning Disabilities.
13. Partnership working with Housing to identify appropriate accommodation.

- Winterbourne View was extreme evidence has shown that there was poor quality of care, poor care planning, lack of meaningful activities and too much reliance on restraint.
- Families were not involved or listened to.
- Winterbourne View was isolated from the local community.